

FREQUENTLY ASKED QUESTIONS

Question	ReturnToWorkSA response
Submission of response	
Can I respond to the consultation process without completing the online survey?	<p>Yes.</p> <p>If you do not wish to use the online function to submit your response, you can either:</p> <ul style="list-style-type: none"> • Download the survey, complete the response and send via email. • Develop your own response and send via email. <p>You are asked to submit your response to stakeholderrelations@rtwsa.com by Wednesday 9 April 2025.</p>
Can I include documents with my feedback?	<p>Yes.</p> <p>The online form allows you to attach documents at the end.</p>
I am not able to complete all of the questions. Can I still provide feedback?	<p>Yes.</p> <p>ReturnToWorkSA is conscious that we are asking a wide range of stakeholders for their feedback on NIHL. We do not expect every stakeholder to have knowledge of all aspects of NIHL.</p> <p>We therefore ask stakeholders to provide feedback where relevant to their experience and views.</p> <p>The only questions that are mandatory are the identification questions, to help us to understand the feedback and to contact you if we have any queries.</p>
Strategic review	
Why is there a strategic review relating to noise induced hearing loss?	<p>There has been a significant change in market behaviour and scheme performance relating to noise induced hearing loss. ReturnToWorkSA would like to better understand these changes to ensure it is supporting injured workers effectively.</p> <p>There is further information in the briefing document about the need for a strategic review.</p>
Who is involved in the strategic review?	<p>ReturnToWorkSA is leading the strategic review.</p> <p>The Minister has asked the Minister's Advisory Committee to assist ReturnToWorkSA in the review. The committee will have the opportunity to review feedback and consider, with ReturnToWorkSA, possible options for change and improvement.</p> <p>In addition to the Minister's Advisory Committee, a broad range of stakeholders will be contacted to provide feedback. This includes unions, employer associations, relevant providers, relevant provider associations, lawyers and their associations.</p>

Public

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Does this mean worker entitlements will be reduced?	<p>The Minister has provided the following instruction to ReturnToWorkSA and the Minister’s Advisory Committee.</p> <div style="border: 1px solid black; padding: 5px;"> <p><i>The review is not intended to have an adverse impact on the support available to injured workers experiencing NIHL.</i></p> <p><i>Instead, the purpose of the review is to identify potential improvements to the experience of, and delivery to, those injured workers.</i></p> <p><i>(extract from the Minister’s letter to the Ministers Advisory Committee, dated 13 August 2024)</i></p> </div>
Timelines	
When do I need to submit my response?	The deadline for the stakeholder consultation is Wednesday 9 April 2025 .

Other questions to ask?

Please email ReturnToWorkSA at stakeholderrelations@rtwsa.com