**NOISE INDUCED HEARING LOSS – STAKEHOLDER SURVEY**

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| Since 2018, noise-induced hearing loss (NIHL) claims and costs in the Return to Work scheme have significantly changed, prompting ReturnToWorkSA to engage with stakeholders such as yourself in a strategic review.  Before providing feedback, please review the Consultation Brief. |

**Survey questions**

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| **Have you reviewed the Consultation Brief relating to NIHL?**  Yes  No (If you have not reviewed the Consultation Brief, you are encouraged to do before providing feedback)  **Which of the following best categorises your organisation or the feedback you’re providing?**  Worker representative or union  Employer representative  Employer (registered or self-insured employer)  Service provider association  Audiology provider  Hearing device manufacturer  Legal provider association  Legal provider  Personal injury scheme  Government department  Other   |  | | --- | | If you have selected ‘other’, please specify: |   **To help provide context for your feedback, and allow ReturnToWorkSA to contact you for further information or clarification if required, please provide the following information:**   |  |  | | --- | --- | | Name |  | | Organisation |  | | Contact email |  | |

## Prevention and Work Health Safety

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| ReturnToWorkSA has included some information about the findings of the recent SafeWork SA campaign relating to NIHL.  **1. Are the results from the SafeWork SA campaign consistent with your experience of the level of NIHL awareness and management in the workplace?**  Yes  No   |  | | --- | | If you have selected ‘no’, please provide further details: |   **2. What initiatives, if any, should ReturnToWorkSA consider to further support employers to improve the prevention and management of NIHL?**   |  | | --- | |  | |

## Hearing loss as a health and work injury concern

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| ReturnToWorkSA has included information about worker experiences, claim number increases, increased marketing activity, locking-in service providers, increased disputation, interstate employment, audiological services, etc.  **3. Please provide any insights or feedback about what you believe is causing the changes relating to NIHL claims.**   |  | | --- | |  |   **4. Please provide any insights or feedback about what is causing the increased frequency of repairs and replacement of hearing devices being experienced.**   |  | | --- | |  |   **5. What insights do you have about the increase in the number of workers with NIHL claims being legally represented?**   |  | | --- | |  |   **6. What insights do you have regarding disputation in NIHL claims (e.g. what works well, what needs change, etc)?**   |  | | --- | |  | |

**Current ReturnToWorkSA initiatives**

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| ReturnToWorkSA has provided information about the current initiatives being implemented.  **7. What other operational initiatives, if any, should ReturnToWorkSA consider to improve the management of NIHL claims?**   |  | | --- | |  | |

**Scheme design**

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| ReturnToWorkSA has provided information about an option for scheme design.  **8. Please provide your feedback regarding the hearing service proposal currently being considered.**   |  | | --- | |  |   **9. What other changes to the Scheme, if any, should ReturnToWorkSA consider to improve the claim service and experience for injured workers with NIHL claims?**   |  | | --- | |  | |

**Additional feedback**

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| **10. Do you have any other comments or suggestions? If so, please provide below.**   |  | | --- | |  | |

**Where to send your feedback**

Provide your feedback, and any accompanying documents, by **Wednesday 9 April 2025** via email to [stakeholderrelations@rtwsa.com](mailto:stakeholderrelations@rtwsa.com)

**More information**

Information about the consultation on NIHL is available on our website.

If you have any questions, please email [stakeholderrelations@rtwsa.com](mailto:stakeholderrelations@rtwsa.com)