**NOISE INDUCED HEARING LOSS – STAKEHOLDER SURVEY**

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| Since 2018, noise-induced hearing loss (NIHL) claims and costs in the Return to Work scheme have significantly changed, prompting ReturnToWorkSA to engage with stakeholders such as yourself in a strategic review.Before providing feedback, please review the Consultation Brief.  |

**Survey questions**

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| **Have you reviewed the Consultation Brief relating to NIHL?**[ ]  Yes [ ]  No (If you have not reviewed the Consultation Brief, you are encouraged to do before providing feedback)**Which of the following best categorises your organisation or the feedback you’re providing?**[ ]  Worker representative or union[ ]  Employer representative[ ]  Employer (registered or self-insured employer)[ ]  Service provider association[ ]  Audiology provider[ ]  Hearing device manufacturer[ ]  Legal provider association[ ]  Legal provider[ ]  Personal injury scheme[ ]  Government department[ ]  Other

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| If you have selected ‘other’, please specify: |

**To help provide context for your feedback, and allow ReturnToWorkSA to contact you for further information or clarification if required, please provide the following information:**

|  |  |
| --- | --- |
| Name |  |
| Organisation |  |
| Contact email |  |

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## Prevention and Work Health Safety

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| ReturnToWorkSA has included some information about the findings of the recent SafeWork SA campaign relating to NIHL.**1. Are the results from the SafeWork SA campaign consistent with your experience of the level of NIHL awareness and management in the workplace?**[ ]  Yes[ ]  No

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| If you have selected ‘no’, please provide further details: |

**2. What initiatives, if any, should ReturnToWorkSA consider to further support employers to improve the prevention and management of NIHL?**

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## Hearing loss as a health and work injury concern

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| ReturnToWorkSA has included information about worker experiences, claim number increases, increased marketing activity, locking-in service providers, increased disputation, interstate employment, audiological services, etc.**3. Please provide any insights or feedback about what you believe is causing the changes relating to NIHL claims.**

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**4. Please provide any insights or feedback about what is causing the increased frequency of repairs and replacement of hearing devices being experienced.**

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**5. What insights do you have about the increase in the number of workers with NIHL claims being legally represented?**

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**6. What insights do you have regarding disputation in NIHL claims (e.g. what works well, what needs change, etc)?**

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**Current ReturnToWorkSA initiatives**

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| ReturnToWorkSA has provided information about the current initiatives being implemented.**7. What other operational initiatives, if any, should ReturnToWorkSA consider to improve the management of NIHL claims?**

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**Scheme design**

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| ReturnToWorkSA has provided information about an option for scheme design.**8. Please provide your feedback regarding the hearing service proposal currently being considered.**

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**9. What other changes to the Scheme, if any, should ReturnToWorkSA consider to improve the claim service and experience for injured workers with NIHL claims?**

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**Additional feedback**

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| **10. Do you have any other comments or suggestions? If so, please provide below.**

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**Where to send your feedback**

Provide your feedback, and any accompanying documents, by **Wednesday 9 April 2025** via email to stakeholderrelations@rtwsa.com

**More information**

Information about the consultation on NIHL is available on our website.

If you have any questions, please email stakeholderrelations@rtwsa.com